

*Established by the Digital Equity & Inclusion Initiative at
United Way of the Greater Chippewa Valley*

Local Resources

Altoona

Altoona Public Library

1303 Lynn Ave, Altoona, WI 54720 | (715) 839-5029 | website: altoonapubliclibrary.org

Hours: Monday-Thursday 9 a.m.-8 p.m., Friday 9 a.m.-6 p.m., Saturday 9 a.m.-5 p.m.

WiFi Hotspot Checkout Chromebook Checkout

Scanning Printing, Cloud Printing, Copying (10¢ per page B&W, 25¢ per page color)

One-on-One Technology Help (call to schedule an appointment)

Technology Workshops (call or visit their website to learn about upcoming workshops)

Augusta

Augusta Memorial Public Library

113 N Stone St, Augusta, WI 54722 | (715) 286-2070 | website: augustalibrary.org

Hours: Monday, Thursday-Saturday 10 a.m.-5 p.m.; Tuesday-Wednesday 9 a.m.-7 p.m.

WiFi Computers On-Site Scanning

Printing, Remote Wireless Printing (Princh), Copying (10¢ per page B&W, 25¢ per page color)

One-to-One Technology Help (appointments preferred, but walk-ins available as time allows - call to schedule an appointment)

Augusta Senior & Community Center

616 W Washington St, Augusta, WI 54722 | (715) 286-2953 |
email: augustasr.comm.ctr@gmail.com

Hours: Monday-Friday 9 a.m.-5 p.m.

WiFi One-to-One Technology Help (call or email to schedule an appointment)

Eligibility: Must be aged 50+ to use these services

Eau Claire

Chippewa Valley Technical College (CVTC)

Business Education Center, 620 W Clairmont Ave, Eau Claire, WI 54701 | Technology Courses - (715) 833-6400 | Computer Lab – (715) 833-6285 | email: adultedservices@cvtc.edu | website: cvtc.edu/academics/adult-education-college-prep

Semester Computer Lab Hours: Monday-Thursday 7:30 a.m.-7:30 p.m., Friday 7:30 a.m.-5 p.m., Saturday 9 a.m.-3 p.m.

WiFi Computer Lab

Free Computer Technology Courses (hosted in a variety of sites around Eau Claire County - call, email, or visit the website to signup)

- Keyboarding
- Basic Computer Skills
- Internet Navigation
- Email
- Microsoft Office Word, Excel, PowerPoint

L.E. Phillips Memorial Public Library

400 Eau Claire St, Eau Claire, WI 54701 | (715) 839-5004 | website: ecpubliclibrary.info/library-technology/

Hours: Monday-Thursday 9 a.m.-8 p.m., Friday-Saturday 9 a.m.-6 p.m.

Free Internet and WiFi 2 Week Hotspot Checkout 24 Public Computers

Free Self-Service Scanning

Printing, Remote Printing, Copying (10¢ per side B&W, 25¢ per side color)

One-on-One Technology Help: Tame Your Tech (available soon)

Contact Information & Reference at librarian@eauclaire.lib.wi.us or 715-839-5004 to get connected with any of the above resources.

L.E. Phillips Senior Center

1616 Bellinger St, Eau Claire, WI 54703 | (715) 839-4909 | website: lep-sc.org

Hours: Monday, Wednesday, Friday 6:30 a.m.-4 p.m.; Tuesday, Thursday 6:30 a.m.-7 p.m.; Saturday 8 a.m.-11 a.m.

WiFi Computer Lab Printing (free) **Copying** (10¢ per page)

One-on-One Technology Help Seasonally (call for information on when volunteers are available)

Eligibility: Must be aged 50+ and have a membership to the senior center to use these services. Call for membership details.

Literacy Chippewa Valley

510 S Farwell St, Eau Claire, WI 54701 | (715) 834-0222 | website: literacychippewavalley.org

Hours: Monday-Friday 8 a.m.-12 p.m.

WiFi Free Laptops Free Hotspots Computer Lab

1-1 Technology Northstar Digital Learning Courses (call or visit their website to learn more)

Wisconsin Job Center

221 W Madison St # 140B, Eau Claire, WI 54703 | (715) 858-9675 |
website: wisconsinjobcenter.org

Hours: Monday-Friday 8 a.m.-4:30 p.m.

Computers On-Site Printing, Scanning, Faxing
One-on-One Technology Help on Job Applications and Job Search (walk-in)

Eligibility: Services only offered to job seekers.

Fairchild

Fairchild Public Library

208 Huron St, Fairchild, WI 54741 | (715) 334-4007 | website: fairchildpl.org

Hours: Monday, Tuesday 12 p.m.-5 p.m., Thursday 10:30 a.m.-5 p.m., Friday 10:30 a.m.-3:30 p.m.

WiFi Computers On-Site Scanning
Printing, Copying (10¢ per page B&W, 25¢ per page color)
Faxing (\$1 first page, 25¢ per additional page)
One-on-One Technology Help (call ahead preferred, but walk-ins available as time allows)

Fall Creek

Fall Creek Public Library

122 E Lincoln Ave, Fall Creek, WI 54742 | (715) 877-3334 | website: fallcreekpubliclibrary.org

Hours: Monday, Friday 9 a.m.-4 p.m.; Tuesday-Thursday 10 a.m.-6 p.m.; Saturday 9 a.m.-12 p.m.

WiFi Computers On-Site
Printing, Copying, Scanning, Faxing (visit or call for pricing)
One-on-One Technology Help (call to schedule an appointment or walk-ins available as time allows)

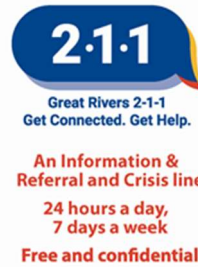
Eau Claire County

Local School District – Hotspot Checkout

Have a child at a K-12 school district? Many schools in the area now offer hotspot checkouts if you need internet at home. Call your child's school library circulation desk to find out more. You must have an enrolled student.

Looking for a Resource Not Listed?

Call 211 for information about local resources.



Dial 2-1-1 or (800) 362-8255
Language interpretation available

- * Live chat available online
- * Text your zip code to 898211
- * Search 211 database online greatrivers211.org
- * Email: gr211@gundersenhealth.org

Resources are free unless specified. Hours subject to change.

Internet & Device Discount Programs

Wisconsin Lifeline Program

Receive \$5.25 to \$18.50/month discount on the cost of phone, cellular, or internet services. Call the state or federal helpline or visit lifelinesupport.org to learn more and find out if you qualify.

Affordable Connectivity Program (ACP)

Receive up to a \$30/month discount on internet bills. ACP provides financial assistance with monthly internet bills and devices. Call the state or federal helpline or visit acpbenefit.org to learn more and find out if you qualify.

Discounted Computers

PCs for People provides discounted, refurbished computers to low-income households. Call PCs for People at (651) 354-2552 or visit uwgcv.pcsrefurbished.com/sales/saleshome.aspx to learn more, find out if you qualify and purchase a discounted computer.

Device Distributions

United Way of the Greater Chippewa Valley is partnering with PCs for People and local organizations to offer discounted refurbished devices through distribution events in Eau Claire County. Call (715) 834-5043 or visit uwgcv.org/digital-equity-and-inclusion-initiative to learn about upcoming distributions. PCs for People eligibility requirements apply.

Internet Helplines

Wisconsin Internet & Phone Helpline

(608) 267-3595 or (800) 225-7729

- Find internet service and discounts based on your location
- Determine if you are eligible for a discount on ACP or Lifeline
- Find locations where WiFi is available near you

Open Monday-Friday, 7:45 a.m.-4:30 p.m. CST

Interpreters are available for languages other than English.

Federal Lifeline Support

(800) 234-9473

Open every day, 9 a.m.-9 p.m. EST

Federal Affordable Connectivity Program

(877) 384-2575

Open every day, 9 a.m.-9 p.m. EST

Fraud Helpline

(877) 908-3360

- Get support and resources from trained volunteers for what to do if you are targeted by scams or fraud and how to avoid future scams.

Open Monday-Friday, 7 a.m.-7 p.m. CST

United to Bridge the Digital Divide
Digital Equity & Inclusion Initiative



Devices



Internet Access



Digital Literacy



Tech Support

Learn more about this initiative at
uwgcv.org/digital-equity-and-inclusion-initiative
or by scanning the QR code.



Questions?

Contact us via email at DigitalEquity@uwgcv.org or call (715) 834-5043.



**United Way of the
Greater Chippewa Valley**